

## **KIS COVID -19 STANDARD OPERATING PROCEDURES**

## 1.0 Introduction

This document provides guidance on the routine preventive measures at all work areas in the context of the current outbreak of COVID-19.

# 2.0 SCOPE:

Applies to all work areas at all KIS sites, offices, departments, units, vehicles, and equipment.

# 2.1 Responsibility:

- The HSE officer has the responsibility of ensuring that the SOP is implemented at all sites and adhered to by all KIS staff and all other people accessing KIS facilities.
- KIS covid-19 Management Committee, chaired by the MD, has overall oversight on all the prevention measures

#### 3.0 General

- Follow presidential, ministry of health and KIS covid -19 prevention guidelines
- Wash your hands often with soap and water for at least 20 seconds or use at least a 60 % alcoholbased hand sanitizer
- Do not touch surfaces or objects that you suspect may be contaminated
- Avoiding touching your face (eyes, nose mouth) because contaminated hands may transfer the virus to your body through these openings
- Minimize going out into general population, avoid shaking hands and practice social distancing whenever out in public and when interacting
- When sneezing or coughing, cover your mouth and nose with bent elbow or tissue and immediately dispose of the tissue in an appropriate place
- If possible, avoid public transportation, otherwise, ensure you wear mask, sanitize and space yourself, avoid groups and loud talk while using public transportation
- Avoid crowds and any other situations likely to attract large numbers of people
- Minimize contact with passengers and reduce time in public areas
- Self-monitor your health condition. Follow guidance provided by KIS management
- Immediately report fever, flue- like symptoms or difficulty breathing

#### 4.0 Conduct of work

# 5.0 4.1 Security check points, the gates and parking areas

- Keep distance (at least 2 meters) from any persons
- Observe client for any visible COVID-19 symptoms
- Avoid crowds/ ensure social distance or spread out while the gates or waiting areas
- Mandatory temperature screening and recording
- Mandatory wearing of masks/face shield. no admittance without masks
- Mandatory hand washing and sanitizing at the gate before accessing facility
- Disinfection of all potential contact areas on the gates, waiting areas, seats, and tables

- Single contact registration
- Reporting all suspected cases and strangers
- Social distancing in the parking areas
- Disinfection of all potential contact areas doors, handles, dash boards

#### 4.2 Technicians/ Field workers and ferry crew

- mandatory wearing of mask
- Hand washing, sanitizing by all employees and clients
- Social distancing and avoidance of contact of all forms
- disinfection of all facilities especially commonly contacted surfaces
- use of PPE such as rubber gloves, safety googles, face shields etc....
- avoidance of direct engagement/contact with community members

#### 4.3 Billings offices, waiting area and reception

- Not more than two people per seat at the waiting areas
- Mandatory wearing of face masks in this area
- Social distancing of at least 2 meters apart using floor separators for customers in front the billing counter and reception
- Barriers /Mirrors/ face shields while at the reception
- Hand sanitizing at all counters
- Gloves/disinfection before, while and after handling cash

#### 4.4 General Offices, furniture, equipment, and gadgets

- Ensure that all table surfaces, equipment's, and gadgets are sanitized
- Social distancing from one another where appropriate and wearing masks in situations where distancing is not applicable
- Barriers/mirrors/ face shields where communal seating is inevitable
- Use remote communication, printing, and conferences

#### 4.5 Kitchen utensils and dining areas

- Clean- disinfect all potential contact areas around kitchen
- display information posters about covid-19 prominently
- provide handwashing points with soap and water
- keep distance of at least 2 meters in the dining areas
- observe people's health condition for any covid-19 symptoms
- single contact at all storage areas for utensil and food containers

#### 4.6 Doors, handles and fixtures

- Keep high contact doors open during office hours
- Disinfection at least three times a day

#### 4.7 Toilets, showers, and bathrooms

- Provide hand washing and sanitization materials
- Keep doors open to lower rate of contact

#### 4.8 Personal health, hygiene and sanitation and gadgets

- Monitor personal health for any flu like symptoms (flu, cough, sneeze, fever) and if present, stay home and visit clinic
- Inform your supervisor in case of such symptoms above
- Sanitize all personal gadgets, desk, and laptops/computers with guidance from ICT officer.

# 4.9 staff travel

- Comply to presidential and ministerial directives and guidelines issued on transport in operation
- Ensure you have relevant IDs/ permits/passes required
- Always wear company uniform for easy identification
- Constantly sanitize, wear mask, and ensure social distance while in public transportation
- Avoid loud talk and crowds while traveling by public transportation
- Avoid potential contact while moving by public transportation
- Respect curfew time and half capacity loading directives

# 5.0 Isolation facilities

KIS management has put in place isolation rooms and centers for any staff members that may be suspected or affected by COVID -19 and reporting, investigation, emergency medical evacuation guidelines are also in place for more information. refer to KIS self /company quarantine guidelines

# 6.0 Reporting of emergencies

All emergencies should be reported to KIS toll free line **08002535500**, Kalanagala district COVID-19 task force and ministry of health **0800203033/080010066** 

Approved by

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John Opondo MANAGING DIRECTOR 29th June 2020